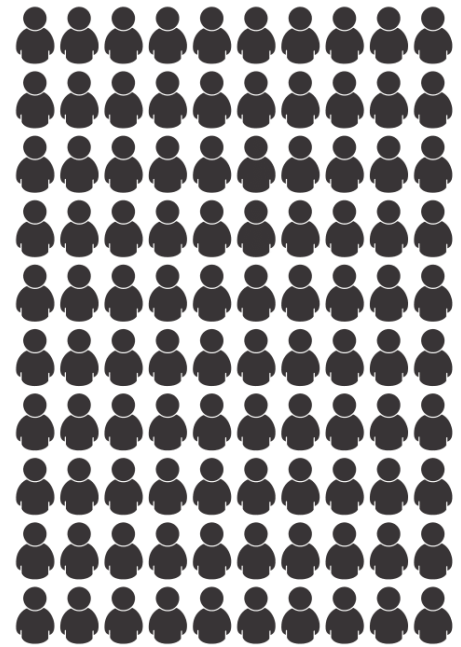


Objective: Develop a customized Identity and Access Management Solution from the ground up for a Fortune 200 Client in the Fast Food business.

Challenge: Centralize and automate Identity Management, for a global environment, ensure compliance requirements are met and provide ongoing support.



200,000
USERS



1 Centralize Identity management

200,000 users, over 100 systems, multiple global data centers, spread across 200 countries and working with 13 different languages.

Outcome: Successfully integrated this entire global system in 14 months for reduced IT Operational cost, increased effective management of users, reduced time and resources utilized and increased security.

2 Automate User Provisioning

Outcome: Automated access to resources based upon the employee's role, providing users the right access at the right time to help them perform their jobs efficiently, faster and with greater corporate security.

3 Role Based Access Control

Outcome: Employee onboarding, off boarding process was globally standardized and made easier, quicker, and better organized.

4 Integration of Identity & Access reporting tool with Security Information and Event Management tool.

Outcome: Integrated the systems to collect and retain log data to facilitate monitoring and enhance regulatory compliance reporting with correlation of user access activities in an easy to use format, augmenting visibility into User Access; detecting security threats earlier and ensure remedial services are in place to prevent unauthorized access.

Technology Focus

Listed below are some of the key applications that were integrated into the Identity Management for the client out of the 100's of application connected to the system.

User Application

Sath implemented and customized a User Application portal with client's branding. We also created custom forms that allow for user creations and modifications based upon on the type of user or role of user. An access request portal was created to provide users flexibility in requesting access to specific non-standard applications with decision criteria for access based upon Role or management approval.

MPPM: (Custom Password Portal Management System)

MPPM, a custom platform was developed for managing user passwords and includes setting, modifying, challenge/response, password hint, and other common password management features. Flexibility and platform access was built into the system for future expansion.

HRMS: (Human Resource Management System)

The need was to develop a process to interface data between Oracle HR and NIM for Staff and Store Manager Personnel authentication and provisioning. The interface runs on a daily basis to provide on boarding and off boarding process that include ; New Hires, Employee changes (Email etc.), Promotions, Demotions, Re-Hires and Terminations to NIM for authentication and to create/update a User in Oracle.

ADFS: (Active Directory Federation Services)

The requirement was to expand the client's IT Foundation allowing Global AD access to authenticate users located on the internal network and the Internet. This service was the foundational element for Web SSO to the client's internal applications as well as third-party applications on the Internet.

MBS: (Business Solution)

The requirement was to develop a solution that will support the deployment of an RBAC tool (SIM self-service) and allow MBS accounts and responsibilities to be automatically provisioned based upon role assignment within SIMSS

Summary

Our Tailored IAM solution enabled this Fortune 200 client with **Hundreds of Thousands** of users to effectively:

- Manage Users & Resources
- Enhance employee productivity
- Reduce IT operational costs
- Facilitate Compliance requirements

Sath partnered with its client not just as an external consultant but as an extended part of their team to deliver high quality work on time, beyond original specifications, and below budget.